

Leicester
City Council

**MEETING OF THE NEIGHBOURHOOD SERVICES SCRUTINY
COMMISSION**

DATE: THURSDAY, 2 MARCH 2023

TIME: 5:30 pm

**PLACE: Meeting Room G.01, Ground Floor, City Hall, 115 Charles Street,
Leicester, LE1 1FZ**

Members of the Committee

Councillor Thalukdar (Chair)

Councillor Solanki (Vice-Chair)

Councillors Byrne, Kitterick, Modhwadia, O'Donnell, Pickering and Rahman
One unallocated Labour group place

Members of the Committee are invited to attend the above meeting to consider the items of business listed overleaf.

For Monitoring Officer

Officer contacts:

Katie Jordan (Democratic Support Officer),
Tel: 0116 454 2616, e-mail: Jacob.Mann@leicester.gov.uk
Leicester City Council, 115 Charles Street, Leicester, LE1 1FZ

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If you have any queries about any of the above or the business to be discussed, please contact:
Katie Jordan, Democratic Support Officer on 0116 454 2616. Alternatively, email Katie.Jordan@leicester.gov.uk, or call in at City Hall.

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PUBLIC SESSION

AGENDA

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1. CHAIR'S ANNOUNCEMENTS

2. APOLOGIES FOR ABSENCE

3. DECLARATIONS OF INTEREST

Members are asked to declare any interests they may have in the business to be discussed.

4. MINUTES OF THE PREVIOUS MEETING

Appendix A

The minutes of the meeting of the Neighbourhood Services Scrutiny Commission held on 12 January 2023 are attached and Members are asked to confirm them as a correct record.

5. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE

The Monitoring Officer to report on the receipt of any questions, representations and statements of case submitted in accordance with the Council's procedures.

6. PETITIONS

The Monitoring Officer to report on the receipt of any petitions submitted in accordance with the Council's procedures.

7. VOLUNTARY COMMUNITY SECTOR ENGAGEMENT STRATEGY

The commission will receive an update on the Voluntary Community Sector Engagement (VCSE) Strategy, which is due to be launched in the coming weeks.

8. COMMUNITY SAFETY REPORT

Appendix B

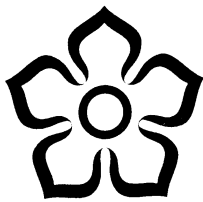
The Director of Social Care, Prevention and Safer Communities submits a report on Community Safety. It is recommended that members of the Commission note and comment on this work, identifying any additional steps that can be taken to strengthen the work of the teams.

9. DRAFT WORK PROGRAMME

Appendix C

The current work programme for the Commission is attached. The Commission is asked to consider this and make comments and/or amendments as it considers necessary.

10. ANY OTHER URGENT BUSINESS



Leicester
City Council

Minutes of the Meeting of the
NEIGHBOURHOOD SERVICES SCRUTINY COMMISSION

Held: THURSDAY, 12 JANUARY 2023 at 5:30 pm

P R E S E N T :

Councillor Thalukdar(Chair)
Councillor Solanki (Vice Chair)

In Attendance:

Councillor Clair, Deputy City Mayor for Culture, Leisure, Sport, and Regulatory Services

51. APOLOGIES FOR ABSENCE

Apologies were received from Deputy City Mayor Councillor Clarke, Councillor O'Donnell, Councillor Pickering, Councillor Rahman and Caroline Tote.

The Chair noted that Councillor Byrne, Councillor Kitterick, and Councillor Modhwadia, were also absent, and the meeting was therefore inquorate.

As there was not a quorum present the meeting stood adjourned for fifteen minutes to allow for any late attendees.

As the meeting remained inquorate it could not proceed as a formal meeting, however the Chair decided to proceed with an informal meeting.

52. DECLARATIONS OF INTEREST

Members were asked to disclose any pecuniary or other interest they may have in the business on the agenda.

There were no declarations of interest.

53. CHAIR'S ANNOUNCEMENTS

No announcements were made.

54. MINUTES OF THE PREVIOUS MEETING

RECOMMENDED TO AGREE:

That the Minutes of the meeting of the Neighbourhood Services Scrutiny Commission held 15th November 2022 be confirmed as a correct record.

55. PETITIONS

The Monitoring Officer reported that none had been received.

56. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE

The Monitoring Officer reported that none had been received.

57. DEPARTMENTAL DRAFT REVENUE BUDGET AND CAPITAL PROGRAMME

The Director of Finance submitted a report setting out the City Mayor's proposed budget for 2023/24. The Commission was recommended to consider and comment on the Neighbourhood Services element of the report. The Commission's comments would be forwarded to the Overview Select Committee as part of its consideration of the report before presentation to the meeting of Council on 22nd February 2023.

Amy Oliver, Director of Finance, presented the item, it was noted that:

- The main issues affecting the budget were the decade of austerity, two year stop gap to get through the Covid-19 Pandemic and the recent rise in inflation.
- There were expectations of further grant cuts in 2025/26, as the government hinted at a new period of austerity.
- Experiencing above inflationary cost pressures in adult social care as a consequence of growth of those in need and increases in the national living wage paid to the staff employed as care providers. The overall impact had been 50% increase on cost of providing care packages since 2016/17 which reached £142 million in 2021/22 with the trend expected to continue.
- The impact of austerity had seen the grant fall from £289 million to £179 million on a like for like basis between 2010 and 2020.
- Due to the rise in inflation, £10 million of budget was being set aside for energy costs.
- A significant factor was staff pay, in 2022/23 saw 6.4% added to the pay bill. This was £7.4 million above what had been budgeted.
- The managed reserve strategy noted in the report showed that there was an estimated £55 million in reserve. This meant that the £33 million budget gap would be managed through that reserve.
- A 5% increase was proposed for Council Tax.
- The Capital Budget was a limited programme on a one year budget.

- A £2.6 million provision was set out for parks and play areas, of which £2.5 million was proposed for investment into multiuse games areas (MUGA) program across the city.
- £1 million had been proposed for investment into a policy provision for the library service.

In response to Member's questions, it was noted that:

- The City Mayor would continue to make cost saving decisions throughout the financial year as they were identified and any savings made would go into reserve.
- Approximately £6 million in revenue would be generated from the rise in Council Tax.
- A local council tax support scheme would be available for people receiving benefits. The 5% increase was based on an average for band D properties and most Leicester residents would pay less.
- Work was being done to help support residents that identified as vulnerable,
- The district heating scheme was still a work in progress and had been revised since previously discussed and would be kept under review until Full Council meeting.
- The £4 million provided to support the capital maintenance program would be used for general works on council properties and maintaining them to keep to the standard required. It was a priority area of work that looked at asset condition and risk survey.
- The multiuse games program phase one was expected to be on site in the spring 2023, reports were being finalised. The Library program would be later on in the financial year.

AGREED:

1. That the reports be noted.
2. That the comments made during discussion be taken into account by officers.

58. SELECTIVE PRS LICENSING SCHEME

The Director of Neighbourhood and Environmental Services submitted a presentation about the Selective Licensing Scheme and provided an update on the data recorded up to 31 December 2022.

The Deputy City Mayor for Culture, Leisure, Sport and Regulatory Services introduced the presentation, noting that the aim of the scheme was to improve the standard of housing in the private sector.

The Head of Regulatory, Neighbourhood and Environmental Services presented information about the Selective Licensing Scheme which included a summary of the scheme headlines; application and inspection processes; hazards and images of hazards identified; and plans around future communications.

It was noted that:

- The scheme went live on the 10th October 2022.
- A team had been recruited to resource the scheme, which consisted of a Team Manager, an Admin Manager, two Senior Regulatory officers, 17 Housing Inspectors and three Admin Support Officers.
- There were three cluster areas in the scheme, Fosse, Stoneygate and Westcotes Wards, and across the area there were around 8500 properties that fall into the private rent sector.
- In terms of data, at this point 413 applications had been received; 213 inspections had been carried out. 35 draft licenses and 42 full licenses had been issued.
- A new computer system had been introduced, which helped to streamline the process and capture more data, this enabled the team to action applications in a more efficient way.
- The Selective Licensing Team were currently working to develop a digital inspection process, that would enable officers to complete inspections digitally using tablets, and to upload the data when they returned to the office.
- The Scheme was within budget, with the original aim of the scheme, to self-fund the department using resources generated from the scheme, successfully being adhered to and avoiding the possibility of the scheme being operated at a loss.
- All information regarding the scheme was available on the Councils website. A post code checker was available for landlords to check if their property was included in the scheme area before making an application. There was also a telephone line for support.
- Once an inspection had been carried out, if only minor issues were found a draft license could be issued until the works were carried out. Major issues would need to be resolved before a draft license could be issued.
- The current turn around for applications was 7 weeks, with an average of 32 days to issue a license. Which was within target.
- The scheme was due to run for 5 years.
- The aim was to undertake 3 inspections of a property over the 5 years of the scheme.
- The scheme was being operated alongside the Housing, Health and Safety Rating System, which was a national scheme and provided consistency across all Local Authorities for assessing hazards within private rented properties. It covered 29 hazards in total which were split across two categories. Category 1 – Serious and immediate risk. Category 2 – Less serious hazards.
- Hazards were found in 46% of inspections, split approximately as 40% in Category 1 and 60% in Category 2.
- Work was in progress in conjunction with City Wardens to identify properties of concern and refer those to the scheme.
- A quarterly newsletter would be sent to landlords from January 2023.
- An early bird discount was currently available to landlords until April 2023, which would reduce the fee from £1090 to £750. Additional press

releases were due to be advertised to encourage landlords to come forward.

- Support sessions for landlords were being planned in libraries across the district.

In response to Members' questions, it was noted that:

- The scheme costs had been based on how many applications were expected to be received and the number of private rented accommodations in the area. This was compared against the resources needed to inspect that property over the 5-year period, plus any follow up work.
- The overall cost of the scheme for 5 years was £8.65M, with £5.9M being staffing costs. The remaining balance were overheads plus the cost of the discounted fees.
- The expected number of applications was 7,900, which worked out at an average cost per license of £1090.
- Once a property had been inspected, they would receive a full license if no action was required. If actions was required, a draft license would be drawn up, in which the landlord would have 14 days to appeal or challenge the decision. After 14 days, if nothing were to be raised, a full license would be issued.
- If the actions requested were not completed, the Council would have the right to rescind the license. If the issues were minor, existing housing enforcement powers could be used to issue an improvement notice.

RECOMMENDED:

That the Commission receive a report providing an overview of the Selective Licensing team's work in six months' time

59. TAXI STRATEGY

The Strategic Director for City Development and Neighbourhood Services submitted a report on the Taxi Strategy which included an update on progress towards implementation of the strategy.

Councillor Clair, Deputy City Mayor (Culture, Leisure, Sport, and Regulatory Services) introduced the item and explained the aim of the strategy was to support the taxi trade, whilst working with other authorities to monitor taxis in the city.

The Chief Licensing Officer presented the item.

It was reported that an additional action had been added to the action plan to reflect the commitment to annually review the hackney fares structure to ensure that charges reflect the cost of operation.

It was noted that:

- The Taxi strategy was in place, but not yet published on the council's website. There was opportunity to further review the new work undertaken between April and October 2022 focussed on both the hackney and private hire industries.
- The report set out a series of actions at para 5.4 and progress against those. Target dates had been reviewed to ensure the deadlines were realistic.
- Some aspects of taxi licensing required further consultation before that could be taken forward, such as the possible introduction of CCTV in licensed vehicles.
- Vehicle licensing impacted on air quality and therefore policies on vehicle age and emissions would be tied to Climate Change proposals.
- The vision in the Taxi Strategy was: "for the hackney and private hire sectors to provide a safe and superb customer service within an integrated sustainable transport system, whilst contributing to the economy with minimal environmental impact."
- Work was being completed on arrangements for the sharing of statutory powers to regulate out of town drivers.
- Closer relationships had been developed with the City of Wolverhampton Council at both strategic and officer levels. Joint compliance operations were ongoing.
- Colleagues in Leicestershire were interested in being involved and an officer meeting was pending.

In response to a question about responsibility for paying for the monitoring of Wolverhampton licensed drivers, it was noted that it was a joint enterprise. DVLA inspectors had the legal power to check vehicles licensed outside Leicester. When collaborative spot checks were organised, the neighbouring authority would send their own officers to deal with any licensing issues at the time. Where officers from other authorities were not present, any concerns identified relating to 'out of town' vehicles would be referred to the relevant authority after the spot check.

RECOMMENDED TO AGREE:

1. That the commission note the new action added to the plan.
2. That the contents of the report be noted.
3. That an update report be brought to the commission in 6 months' time.

60. EMPLOYMENT AND CAREERS (IN LIBRARIES) UPDATE

The Director of Neighbourhood and Environmental Services submitted a presentation update on the Library Services Provision – Support for employment and careers update. The update focused on the information and digital goal of the four Universal Offers developed by libraries. The goal was "To ensure local communities have access to quality information and digital services, to learn new skills and to feel safe online"

The Head of Neighbourhood and Environmental Services presented the item which included a brief overview of neighbourhood services; information around library employment support; key outcomes of the Arts Council England Report (June 2022); advice and support sessions in local libraries as well as a number of case studies and workforce development.

It was noted that:

- The Council's Neighbourhood Services section delivered community and library services to people who lived and worked in Leicester City.
- Neighbourhood Services were committed to the four Universal Offers developed by Libraries Connected and supported by Arts Council England.
- Since the previous update a report had been produced by Arts Council England in June 2022. The report was titled 'Helping job seekers help themselves' and focused specifically on the future for library provision.
- The report's findings noted that 39% of library users were job seekers, nation-wide.
- The following three recommendations were made in the report:
 1. Actively coordinate the support provided to jobseekers by library services with other forms of jobseeker support through a formal partnership between jobcentres and library services as critical social infrastructure.
 2. Invest in quality and consistency. Individual library services should consider how they can increase the benefit to jobseekers by making the resources and activities identified by the research more widely available and actively promote this support.
 3. Reinstate human help for jobseekers which been paused due to the pandemic. Individual services should use the evidence in this report to inform decisions about how to reinstate provision, in particular CV writing, careers advice and training courses.
- Leicester was already compliant in all 3 recommendations.
- The pilot commenced in autumn 2020, which trialled in three libraries. Following success, the service was rolled out to three further libraries in autumn 2021. A final two libraries were included in spring 2022.
- A customer survey was undertaken in February 2022, with 1,500 responses. The survey showed that purpose of the visits were as follows:
 - 6% were job related.
 - 19% were to get online
 - 21% were answering a query
 - 35% were studying or learning
- Neighbourhood Services provided government funded Kickstarter roles in libraries and community centres in 2022. The scheme was open to 18 – 25 year olds. Two customer facing roles in different areas of the city were available and both Kickstarters had now successfully applied for positions within the service.
- Neighbourhood services were working directly with colleges to offer three T-level placement opportunities for admin and business students

to introduce them to the benefits of working for the council and to support young people in their career development.

- Apprenticeships were being offered to members of staff within the service, to support career development.
- Neighbourhoods Services were offering up to four apprenticeships in Library and Information Skills for front line staff.

In response to members questions, it was noted:

- Neighbourhoods Services had looked into extending further, following a recommendation at a previous meeting. Contact had been made with the Department for Work and Pensions (DWP), as it was a DWP resource and the council were currently fully utilizing that resource. The eight locations were picked because of the need requirements and easy accessibility.
- Regular monthly service meetings were held to ensure frontline staff within the Neighbourhoods and Customer Service Centres had access to the same source of information.
- Page 129 of the report showed the figures for those who had attended adult learning courses during the autumn term. Data for enrollments in the spring term were not currently available.
- The adult learning courses could be accessed via the adult learning brochure online. At the start of each term would be an enrolment day, where the doors are open and the adult learning staff would be available to discuss the courses at most locations.

RECOMMENDED TO AGREE:

That an update report on the adult learning courses be provided to the commission in six months.

61. DRAFT WORK PROGRAMME

The Commission's Work Programme was received for information and comment.

The Chair noted that any suggestions for future items should be emailed to himself or the Scrutiny Policy Officer.

62. ANY OTHER URGENT BUSINESS

The meeting closed at 7:05pm.

Appendix B

Report to Scrutiny Commission

Neighbourhood Scrutiny Commission
Date of Commission meeting: 2nd March 2023

Community Safety Programme Updates

Report of the Director of Social Care, Prevention and
Safer Communities



Useful information

■ Ward(s) affected: All

■ Report authors:

Caroline Green, Service Manager Community Safety & Protection

■ Author contact details: 0116 454 0251

■ Report version number plus Code No from Report Tracking Database: 1

1. Purpose of report

1.1 To provide the Commission with an overview of the work of Community Safety to include the Crime & Anti-Social Behaviour Team, the Changing Futures programme and the progress towards the centralised Housing Anti-Social Behaviour Team.

2. Summary

2.1 Community Safety is sits within Prevention and Safer Communities under the Directorship of Early Help and Social Care. Community Safety consists of a Crime and Anti-Social Behaviour Team (CrASBU), Changing Futures and a new team launching in April 2023 to manage the anti-social behaviour function of Leicester City Council's housing management.

3. Recommendations

3.1 It is recommended that members of the Commission note and comment on this work, identifying any additional steps that can be taken to strengthen the work of the teams.

4. Report

CrASBU Updates

4.1 CrASBU officers based at the Community Safety Hub at Mansfield House Police Station regularly work with local police officers and attend and jointly Chair the central Joint Action Group meetings.

4.2 An officer is on duty at the station every weekday to help and support police street lifestyle issues and they can deploy out when a street lifestyle issue is reported and needs attention.

4.3 CrASBU staff have been taking part in dedicated patrols to support the public spaces protection order (PSPO) aimed at enforcing the current order to prevent anti-social consumption of alcohol and new psychoactive substances as well as

identifying opportunities to provide evidence to vary the existing order to encompass further street lifestyle issues

- 4.1 CrASBU deal with complex and high-risk cases of Anti-Social Behaviour (ASB) across all tenures. They also deal with all reports of ASB from residents and tenants in private sector housing from initial report to high level investigations and legal action. Due to the nature of this work CrASBU has accumulated specialist knowledge of dealing with ASB. The type of case that CrASBU deals with includes issues that can relate to mental health, substance misuse, domestic violence, and knife crime and all too often drugs and drug dealing.
- 4.2 The Council's Tenancy Management Service within the Housing Division also have a responsibility to ensure that Leicester City Council tenants adhere to responsibilities and obligations outlined within the Conditions of Tenancy. Currently, Housing Services deal with low to medium reported ASB incidents which primarily involve Leicester City Council housing stock. This work is due to transfer over to Community Safety in April 2023. Where cases are assessed as complex and/or high risk they are referred to CrASBU.
- 4.3 The Housing Division and CrASBU have started a soft handover whilst we complete the recruitment process for the new Housing ASB Team. CrASBU in agreement with tenancy management have agreed to a short term, less rigid referral pathway to allow some lower-level cases to be transferred without delay and there is some capacity to pick this work up in CrASBU. The benefit being that victims have faster access to case resolution and specialised staff. CrASBU continue to deal with ASB referrals from partner agencies, residents, landlords and businesses.
- 4.4 CrASBU deal with matters that cause an individual (or individuals) harassment, alarm and distress through ASB. The team address ASB through a range of mechanisms including legal sanctions such as Civil Injunctions, Possession Proceedings and Closure Orders.
- 4.5 Since COVID and lockdown the nature of this work has become more complex, and the number of high risk and complex cases has increased. Whilst the effect of the lockdown resulting in people spending increasing amounts inside their homes has magnified neighbour disputes across the City and new patterns have started to emerge.
- 4.6 Some of this is as a result of the unintended consequence of the 'everyone in' scheme to ensure no one slept rough during the lockdown. A number of individuals who benefitted from this initiative have been placed in accommodation that is not suitable to their needs and nor is the community to which they have been placed.
- 4.7 CrASBU have seen an increase in referrals for cases of 'cuckooing' and targeting of vulnerable residents. Some from the homeless pathway have become significant perpetrators both in their homes and in the homes of nearby vulnerable tenants and there has been an increase in properties being taken over for the use of drugs and drug dealing as well as places to just hang out with associates and cause ASB to other residents. This has resulted in an increase

by Leicestershire Police carrying out warrants under the misuse of drugs act along with section 8 notices warning tenants about their potential involvement in drug dealing and criminal activity whether coerced or complicit. Such behaviour has increased CrASBU's demand for legal action and in particular consideration of Closure Order applications to the Magistrates court.

4.8 Processes such as complex decision-making meetings (CDMM) and complex individual management meetings (CIMM) continue to provide a fair and reasoned approach ensuring that decisions made can be evidenced and all options considered.

4.9 CrASBU refer cases to the Changing Futures programme where an individual or set of individuals meet the criteria of the Changing Futures work. Changing Futures is supported by CrASBU to carry out enforcement work (such as civil injunctions or Closure Orders) on cases where a legal sanction is required, such as aggressive begging. This report provides a comprehensive overview of the performance of the team together with the information on the outcomes achieved.

5. Community Safety Street Lifestyle Update

5.1 The Street Lifestyle Enforcement Taskforce (SLET) was initiated in November 2019 and the high-level strategy for the task force set out by Leicester City Council are as follows:

- To tackle the high levels of street lifestyle criminality and anti-social behaviour within the city centre
- To prevent and disrupt street drinking and drug taking in the city centre
- To increase public confidence and business support
- To share information and embed multi agency assessment practices of risk and prioritisation
- To maximise the opportunity for multi-agency enforcement where other interventions have proven ineffective or are resisted by the individual.

5.2 The table below shows the progress made from September 2019 to the current date:

SLET Figures			
Referrals received	70	Awaiting court hearing listing	0
Legal action taken	43	Awaiting criminal hearing	0
Criminal action taken	14	Incremental approach applied	39
Monitoring	0	Closed cases	49

a) Out of the 38 cases with legal action taken (shown in Table 1 above), see the breakdown of what legal action was taken:

- 5 Interim injunction Orders
- 9 Full Injunctions Orders

- 19 Injunction Order breaches
 - 10 Committal applications
 - 6 expired Injunction Orders
- b) Of those 15 cases where Criminal action was taken (shown in Table 1 above):
- Criminal Behaviour Order
 - 3 Community Sentence
 - 4 prison custody
 - 1 deportation
 - 1 Community Resolution
 - 2 Conditional Discharge
 - 1 deportation
- c) In relation to the 39 cases where the incremental approach was taken (shown in Table 1 above), the action taken of issuing warnings (both verbal and written) resulted in a reduction of street lifestyle activity and ASB therefore legal action was not considered appropriate.
- d) Current records show that with the 6 individuals who were subject to Injunction Orders, since these Orders expired they have not been involved in street lifestyle anti-social behaviour. At the start of the initiative, 5 of these 6 individuals were sleeping rough have been accommodated, 3 of which have Council tenancies and received tenancy support which has helped them to sustain this for over a year.
- e) Work continues to be undertaken to share the SLET model with the Changing Futures Team working in partnership with services such as Turning Point and Probation to share good practice and provide a consistent approach to tackling those living a street lifestyle who cause nuisance and distress to the public
- f) Throughout the duration of this initiative SLET have supported 30 businesses working in partnership with BID Leicester which has encouraged them to report street lifestyle anti-social behaviour resulting in businesses providing evidence on statements to support legal action in obtaining Injunction Orders.

6. Changing Futures Update

- 6.1 The city has been awarded £2.6 million (over three years) under the Changing Futures programme. The key elements of the city's bid include: -
- The identification of the cohort which will form part of the programme (via the establishment of a data warehouse),
 - The establishment of a multi-disciplinary team,
 - The development of priority pathways to enable access to existing services at reachable moments for complex individuals.

6.2 As members will be aware the city's local Changing Futures model is based on the success of the previous street lifestyle work, and furthermore focuses on: -

- Women with Multiple Disadvantage particularly sex workers
- Prison leavers including short term/revolving door offenders
- Those with a dual diagnosis or proposed dual diagnosis
- Complex mental health cases.

6.3 The Changing Futures programme fully launched in September 2022 and we are pleased to share the following updates: -

- a) All project staff now in place and engaging with beneficiaries including 6 x Intensive Support Workers, Team Manager, Project Lead, Data Analyst, Lived Experience workers and administration support.
- b) Recovery worker, Lived Experience Worker, Specialist Social Worker and 2 seconded Police Officers are supporting the work and are key to supporting the interventions with beneficiaries.
- c) Staff embedded with Community Safety Hub at Mansfield House Police Station.
- d) Systems mapping exercise in place and regular data analysis feedback provided to DHLUC an National Lottery.
- e) Data warehouse created which allows referrals to be received and referring agencies to check progress. This enables an effective 'one stop shop' for referrals and negates the need for beneficiaries to retell their story (trauma).
- f) Partner work around those with lived experience, an important aspect of this programme, is being progressed through Dear Albert (an organisation which works with those with substance misuse, homeless etc).

7. Changing Futures Operational – Update

7.1 The Changing Futures Multi-Agency Case Management (previously FLSM) meeting discusses individuals with multiple disadvantage every fortnight including new referrals. The programme is currently engaging with 45 individuals who each have identified action plans for specific pieces of intensive work which will be undertaken for up to 6 months

7.2 The Changing Futures Steering group has been re-established and is complimented by a Strategic Operational Board. The steering group is currently meeting monthly and once established we will review this with consideration of meeting quarterly. The group continues to take a co-ordinated approach to dealing with the issues faced by those individuals as well as supporting the sustainability plan.

7.3 The steering group will feed up to a newly formed Multiple Disadvantage Strategic Board. This board replaces the previous Street Lifestyle Operations Group (SLOG) and will meet with an aim to resolve street lifestyle and homelessness issues that need policy change locally and where necessary nationally. The group will ensure escalated problems are resolved and will work to embed the sustainability of the Changing Futures ethos of tackling multiple disadvantages in Leicester.

8. Financial, legal, and other implications

8.1 Financial implications

There are no direct financial implications arising from this report.

Amy Oliver, Interim Head of Finance

8.2 Legal implications

There are no specific legal implications arising from this report.

Jeremy Rainbow – Principal Lawyer (Litigation) – x. 371435

8.3 Climate Change and Carbon Reduction implications

There are no significant climate change implications associated with this report.

Aidan Davis, Sustainability Officer, Ext 37 2284

8.4 Equalities Implications

When making decisions, the Council must comply with the Public Sector Equality Duty (PSED) (Equality Act 2010) by paying due regard, when carrying out their functions, to the need to eliminate unlawful discrimination, advance equality of opportunity and foster good relations between people who share a 'protected characteristic' and those who do not.

In doing so, the council must consider the possible impact on those who are likely to be affected by the recommendation and their protected characteristics.

Protected groups under the Equality Act 2010 are age, disability, gender re-assignment, pregnancy/maternity, marriage and civil partnership, race, religion or belief, sex and sexual orientation.

Whilst there are no direct equality implications arising from this report as it is for noting, it is important to ensure equality considerations are embedded throughout the work of the Crime & Anti-Social Behaviour Unit (CrASBU), as demonstrated through the attached case studies and to ensure that all relevant protected characteristics are

addressed as appropriate and mitigating actions put in place to identify any areas needing further support.

Sukhi Biring, Equalities Officer, 454 4175

8.5 Other Implications (You will need to have considered other implications in preparing this report. Please indicate which ones apply?)

Section 17 Crime & Disorder Act: implications with regards to the duty of local authorities to consider the impact of their decisions and actions on crime and disorder in the local area.

Caroline Green
Service Manager
Community Safety and Protection
4540251

9. Background information and other papers:

10. Summary of appendices:

11. Is this a private report (If so, please indicated the reasons and state why it is not in the public interest to be dealt with publicly)?

No

12. Is this a “key decision”?

No

13. If a key decision please explain reason

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Meeting date	Meeting items	Information
28 June 2022	<ol style="list-style-type: none"> 1. Ward Meetings and Ward Funding reports 2. Stocking Farm Regeneration 3. Tree strategy – annual review 	<ol style="list-style-type: none"> 1. Ongoing topic – suggested as an annual scrutiny item for ward meetings and ward funding (<u>Lead</u>: Lee Warner) 2. This was mentioned in the local media this month regarding the consultation on regenerating this area.
16 August 2022	<ol style="list-style-type: none"> 1. Libraries and community performance 2. City Wardens performance 3. Pest and dogs service overview 4. Waste contract / service performance. 	<ol style="list-style-type: none"> 1. An insight into the performance of the service area following COVID19. 2. Reflection of the past 12 months, with information on service access 3. Service overview and performance; how to access the service 4. A reflection of the last of the previous 12 months and key issues following COVID19.
4 October 2022	<ol style="list-style-type: none"> 1. Domestic Abuse – Safe Accommodation Strategy 2. CRASBU report 3. Litter and Fly Tipping Strategy 4. Knife Crime and Serious Violence Strategy work. 	<ol style="list-style-type: none"> 1. This has been deferred to the August meeting. (Housing Scrutiny comm invited) 2. Previous request for this item to come back to the Commission in 12 months with the consideration of the recent review led by the Housing Task Group (Housing members will be invited). 3. Following a previous update taken last year, Members expressed an interest in this item. 4. An update to return to the Commission, to monitor progress. 5. A verbal report on the situation in Leicester East was provided to members.
15 November 2022	<ol style="list-style-type: none"> 1. Leicester East situation – short verbal update on position 2. Noise and Pollution Services – Performance Dashboard reports 3. Textiles Factories - Pollution 4. Street Cleansing report 	

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12 January 2023	<i>Possible items tbc:</i> <ol style="list-style-type: none"> 1. Draft Revenue Budget and Capital Programme 2. Selective Licensing Scheme 3. Taxi strategy (including hackney carriage fares in relation to cost of living) 4. Employment and Careers (in Libraries) update 	
2 March 2023	<ol style="list-style-type: none"> 1. Voluntary Community Sector Engagement Strategy 2. Community Safety Partnership Update combining CRASBU update and Changing Futures project)) 	

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POSSIBLE DRAFT ITEMS – FORWARD PLANNING	
Safer Leicester Partnership Plan	<i>Report under this heading to include work following the Leicester East disturbances</i>
Anti-Social Behaviour Issues around Leicester Market	<i>Item suggested by OSC on 3 November when considering the future market area development plans.</i>
Litter and Fly Tipping Strategy	<i>Deferred from March 2023 meeting</i>
Dye Works	<i>See minutes of 15th Nov. members agreed to receive a report to future meeting with update, and members agreed to contact the Env. Agency to raise issues.</i>
Cyber Fraud	<i>Enhancing support outside the city centre, to neighbourhoods (can potentially come under the Community Safety item)</i>
Re-tendering of the Biffa Contract	<i>See minutes of 15th Nov. members requested for an update to future meeting.</i>
Community Gold project	<i>Feedback on the outcome of regular meetings with residents.</i>
Homelessness & Rough Sleepers Strategy report	<i>Commission to receive updates when available.</i>
Public Safety Team Report	<i>Ongoing topic – can keep on work programme to receive update.</i>
Gambling Policy – 2022-25	<i>Ongoing – can keep on work programme for update on progress / any issues, if any.</i>
Knife Crime and Serious violence strategy update	<i>Next update in Summer 2023</i>
City Centre Ball Courts	<i>Deferred from January 2023 meeting</i>
Use of Pocket Parks in the City	<i>Item requested by commission at June 2022 meeting</i>

